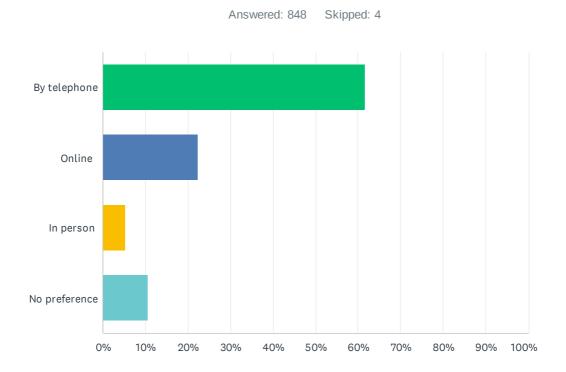
Q4 How do you prefer to arrange your appointments?



ANSWER CHOICES	RESPONSES	
By telephone	61.67% 52	23
Online	22.41%	90
In person	5.31%	45
No preference	10.61%	90
TOTAL	84	48